

Factory: [REDACTED]
[REDACTED]
[REDACTED]

Email [REDACTED]

Web [REDACTED]

Warranty Details

This warranty is offered to the Purchaser, residential application or commercial application as the case the may be, of Products.

We ([REDACTED]) warrants to Purchaser that: all dimensions of the product are the same as when the customer confirms the drawings. The goods will not crack, rot, rust and other problems.

Installation: This warranty does not cover costs of installation, removal, or re-installation, including but not limited to labor and freight.

[REDACTED]'s obligation is limited to the replacement of the Products only, and [REDACTED] shall not have further liability of obligation except as expressly stated herein. In no event will [REDACTED] be liable for any incidental, special, indirect, or consequential damages resulting from any defect in the Products supplied, including but not limited to damage to property. Some countries which do not allow the exclusion or limitation of incidental or consequential damages, the above limitation may not applicable.

Obtaining Warranty Coverage: If Purchaser discovers a defect in the Products during the Term, Purchaser must, within thirty (30) days from the discovery of the alleged defect but no later than the end of the Term, notify [REDACTED] in writing, at the above address or email. Immediately upon discovering any possible defect in the Products, the Owner must immediately make temporary repairs at the Owner's expense to protect all property that could be affected.

In the notification from Purchaser, must be included the evidence of purchase and a statement explaining the defect and date the Product was installed. [REDACTED] may request additional information after reviewing all information, [REDACTED] will make a determination regarding the validity of such claim. If [REDACTED] determines that Purchaser's claim is valid, [REDACTED] will replace the defective Products at certain percentage. (not including the cost of its initial installation).

20-Year Quality Warranty: The product also enjoys a 20-year quality guarantee. As long as such substances are promptly removed from the product in accordance with [REDACTED] written care and cleaning instructions for the product and are not rubbed into the product and the spill does not come into contact with other materials causing chemical reactions, The product will not be permanently stained and corroded by spills from food and beverage items, including mustard, ketchup, barbecue sauce, canola oil, tea, coffee, wine, fruit punch and soda. [REDACTED] does not warrant that the products are stain resistant or that damage will result from failure to properly and promptly clean in accordance with [REDACTED] written care and cleaning instructions or from the spill or otherwise application of food and beverage substances that have been rubbed into the products. The limited warranty does not include abrasive compounds at acidic and alkaline pH, mold/mildew, smoking (including but not limited to cigarette burns, cigarette ash, cigar burns, cigar ash, paint or stains, solvents, metal rust or other items used abnormally on residential decks), and non-food and non-beverage substances (including but not limited to fungicides, insect repellents/insecticides, plant foods Product or fungicide) caused by any staining or damage to the product.

Limitation: Disclaimer of warranties: Except as expressly provided in writing in this Agreement, no warranties, warranties or indemnities of any kind, express or implied, are made by law, course of transaction, use of trade, custom or otherwise. Including, but not limited to, the implied warranties of merchantability and FITNESS for a particular purpose, and all such other warranties, warranties and indemnities in this Transaction are waived, withdrawn and excluded during and after the warranty term.

LIMITATION OF REMEDIES AND EXCLUSION OF CONSEQUENTIAL AND INCIDENTAL DAMAGES. GREENZONE ' S LIABILITIES ARE LIMITED AND EXCLUSIVELY TO THE OBLIGATIONS SPECIFICALLY UNDERTAKEN HEREIN, AND UNDER NO CIRCUMSTANCES WILL GREENZONE LIABLE OR OBLIGATED FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, PUNITIVE, OR ANY OTHER DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOST SALES, LOSS OF GOODWILL, USE OF MONEY, USE OF GOODS, STOPPAGE OF WORK, OR IMPAIRMENT OF ASSETS), WHETHER FORESEEABLE OR UNFORESEEABLE , ARISING OUT OF BREACH OR FAILURE OF EXPRESS OR IMPLIED WARRANTY, BREACH OF CONTRACT, FRAUD, MISREPRESENTATION, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, EXCEPT AND ONLY TO THE EXTENT THIS LIMITATION IS SPECIFICALLY PRECLUDED BY APPLICABLE LAW OF MANDATORY APPLICATION. GREENZONE ' S LIABILITY WITH RESPECT TO DEFECTIVE PRODUCTS SHALL IN NO EVENT EXCEED THE REPLACEMENT OF SUCH PRODUCTS OR REFUND OF THE PURCHASE PRICE, AS DESCRIBE ABOVE.

Miscellaneous: This writing is understood and intended to be the final expression of the parties' agreement and is a complete and exclusive statement of the terms and conditions with respect thereto, superseding all prior agreements or representations, oral or written, and all other communication between the parties relating to the subject matter of this agreement. This warranty may not be altered or amended except in a written instrument signed by [REDACTED] and Purchaser or permitted transferee. No agent, employee or any other party is authorized to make any warranty in addition to that made in this agreement and [REDACTED] shall not be bound by any such statements other than those contained in this warranty.

[REDACTED] Co.,Ltd
[REDACTED]
[REDACTED]