

<b>Category</b>	<b>Warranty</b>	<b>Detail</b>
Tapware	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Accessories	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Sanitary Ware	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Laundry Tub	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Toilet/Basin	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Vanity	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Shower Screen	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish
Kitchen Sink	<b>5 years</b>	2 years whole set 5 years parts replacement 1 year for the finish

## **Warranty Conditions**

This warranty will apply only under all of the following conditions:

- The item has been installed by a plumber or tradesperson licensed to install this product
- The item has been installed for and subjected to domestic use only
- Failure is due to a fault in the manufacture of the product
- Proof of purchase (including the date of purchase) is provided
- The installation of the product is in accordance with the instructions provided

## **This warranty does not include faults caused by:**

- Unsuitable or improper use
- Incorrect installation or installation not in accordance with the instructions provided
- Installation or part installation by the purchaser or any person other than a licensed plumber or tradesperson licensed to install this product
- Normal wear and tear
- Inadequate or complete lack of maintenance

- Chemical, electrochemical or electrical influences
- Harsh detergents or abrasive cleaners used on product finishes

## **Solution:**

When the products have the complaint, please take photo or video if possible, also some description as a proof. Check the problem products information, such as purchase time, item number and quantity.

If the goods problem is caused by us, if just spare parts problem, we will send new spare parts at next container. If it is full set products problem, we will send new full set products at your next container.

[REDACTED] Co.,Ltd

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Wechat/Whatsapp: [REDACTED]

Email: [REDACTED]

Web: [REDACTED]