



### 附件 III 质保说明

#### Attachment III WARRANTY

#### 橱柜 & 衣柜五年期限保修卡

#### Kitchen, Wardrobe & Vanity Five-Year Limited Warranty

#### 保修范围

#### Warranty Coverage



All kitchen and wardrobes manufactured or installed by [REDACTED] are warranted to our customers for 5 years from the date of purchasing under condition of normal use.

#### 保修期限

#### Warranty period

1. 橱柜、石材台面和衣柜保修期限 5 年(实木橱柜及人造石台面保修期 3 年);  
Cabinet ,stone countertop and wardrobe free warranty period is 5 years (solid wood kitchen cabinet and acrylic countertop warranty period 3 years)
2. 门铰、导轨保修期限 5 年;  
Hinge, sliding rail free warranty period is 5 years
3. 电器保修期限请参照电器使用说明书和保修卡;  
Appliances warranty period refer to the instruction book and warranty of appliances
4. 不锈钢金属拉篮保修期限 2 年;  
Stainless steel pull-out basket warranty period is 2 years
5. 水槽保修期 3 年, 水龙头保修期限 1 年, 灯具保修期限 7 个月;  
Basin warranty period is 3 years, faucet warranty period is 1 years, light warranty period is 7 months
6. 垃圾桶、米缸保修期限 2 年, 其他易损易耗品不在免费保修范围之内。  
Trash can, rice container warranty period: 2 years. Other wearing parts are not included in free

#### 保修限制

#### Warranty Limitations:

1. 保修范围不包含由于对产品的使用不当、安装或改变结构造成的问题。  
This warranty does not cover problems caused by improper use or assembly or remodeling to our production.
2. 保修范围不包含任何与产品相关的附属品, 例如气源、电器部分和管子附件等等。  
This warranty does not cover any product used or installed related to cabinets, such as gas or electric appliances, plumbing fixtures.
3. 保修范围不包含由于运输、储存、暴露于过热环境、过度使用、疏忽、意外、改装或保养不当造成的

This warranty does not cover damage caused by transportation, storage or exposure to excessive temperatures or to defects arising from misuse, neglect, accident, alteration or care or failure to maintain.

## 免责声明

### Warranty Disclaimer

#### 1 本保修卡不得转让

This warranty is not transferable.

2 木质产品自然产生的颜色和纹理的变化，矿物质产生的纹理和木节等不被认为是瑕疵。由于橱柜的类型、年龄和特性以及暴露于 UV 光线和太阳光下造成的颜色变化，不被认为是瑕疵。

Wood characteristics naturally occurring such as variations in color, grain, mineral streaks and knots are not considered defects.

3 由于橱柜的类型、年龄和特性以及暴露于 UV 光线和太阳光下造成的颜色变化，不被认为是瑕疵。

Color variations in cabinets are a natural occurrence due to species, age, character of cabinets, and exposure to UV light and sunlight. Such variations and changes are not considered defects.

## 保修程序

### Warranty Procedure

如有需要，请联系我们销售代表进行投诉，并提供合理的证明，例如：瑕疵照片、安装或橱柜所处环境，甚至实物样板作为依据。

Please contact our sales representative to submit a claim; we would like our customers to provide reasonable evidence to support, such as defect photos, installation or cabinet working environment, even physical samples to check.

